



## **Release Notes**

### **Yealink Desktop Phones AX83H / AX86R**

Product Version: Firmware v.180.87.133.4

Status: released

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|---------------|------------|
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# 1. Content of Product Release

## 1.1. Yealink WiFi Phone AX8 Series

| Component     | Filename                         | Version/Build  |
|---------------|----------------------------------|----------------|
| Yealink AX83H | AX86(AX83,AX86)-180.87.133.4.rom | v.180.87.133.4 |
| Yealink AX86R | AX86(AX83,AX86)-180.87.133.4.rom | v.180.87.133.4 |

## 2. Document History

| Version | Date       | Remarks                                                     | Editor             |
|---------|------------|-------------------------------------------------------------|--------------------|
| 1.0     | 07.08.2026 | Initial creation for product release version v.180.87.133.4 | Product Management |
| 1.1     | 17.08.2026 | Review                                                      | Product Management |

## 3. Product Version History

| Version        | Date       | Remarks                                      |
|----------------|------------|----------------------------------------------|
| v.180.87.133.4 | 07.08.2026 | Unrestricted release, usable from Swyx 14.25 |
| v.180.87.133.3 | 11.06.2026 | Restricted release, usable from Swyx 14.25   |
| v.180.87.133.2 | 09.12.2025 | Initial release with Swyx 14.25              |

### 3.1. Understanding the Yealink Firmware Version format

The Yealink firmware version format consist of 4 number blocks, here v.180.87.133.4

- First block: Product ID, here 180 stands for the AX8-series
- Second block: Major FW version, here 87
- Third block: OEM-ID, here 133, stands for the Swyx/Enreach version
- Forth block: Minor FW version, here 4

## 4. Changes

### 4.1. New with Firmware v.180.87.133.4

This firmware version includes an important bug fix compared to the previous version: The only change addresses the poor audio quality between two AXx phones when using the “Remote Connector for Yealink” feature.

With the release of this version, v.180.87.133.4 is the only version released by Enreach that supports unrestricted use of the latest hardware revisions of the Yealink AX series with Swyx and SwyxON.

In particular this version replaces the previous version, v.10.87.133.3, which was only approved with restrictions.

#### **4.2. New with Firmware v.180.87.133.3**

In addition to general software maintenance, this firmware version specifically includes support for the latest hardware generation of the AX series.

This firmware version is mandatory for the latest hardware revision of the AX series, which was released in May/June 2026.

**Important note:** Firmware V180.87.133.2, which was released as part of the AX series launch with Swyx 14.25, is not compatible with the new hardware revision. New hardware running the standard Yealink firmware is only partially compatible with Swyx.

Most important features of this firmware version

- Support for the latest Yealink hardware revision
- Simplified deployment with Enreach firmware pre-installed

**Known issue:** When two AX8 phones running v.180.87.133.3 are connected to a SwyxON tenant via the Swyx Remote Connector for Yealink, the audio is severely distorted during a call between these two phones.

Enreach is therefore *refraining from a general release* of v.180.87.133.3 and will not make the software available for automatic firmware distribution via the Enreach Firmware Information Service (FIS) for Swyx. Enreach is working with Yealink to resolve this issue as soon as possible.

For customers who have purchased a 2nd gen handset and wish to connect it to a Swyx 14.25 or higher, the devices can be updated manually via the web interface, via Yealink USB Connect (YUC), and for mass deployment via Swyx Control Center and a local download server.

The download will be available via the Enreach Help Center.

#### **4.3. New with Firmware v.180.87.133.2**

This firmware is the initial firmware for supporting and integrating the latest Yealink Wi-Fi handsets as part of the Swyx 14.25 release. It is the default firmware for Swyx 14.25.

Highlights: Seamless integration of the phones, just as used with Yealink desktop phones

- Zero-touch provisioning via multicast (on-prem) or Yealink RPS (SwyxON)
- Access to all user-specific data (call journal, phonebook, etc.)
- Support for the Swyx Remote Connector for Yealink (SwyxON)
- CTI integration with SwyxIt! via uaCSTA
- Display of configured speed dials with Swyx Presence on the screen

### **5. Update Procedure**

The firmware will become available via the Enreach FIS server for Swyx. Downloading the firmware and distributing it to all connected Yealink phones can be simply done within the Swyx Control Center SCC.

All necessary steps are described in the Swyx Online Help, see “DISTRIBUTING SOFTWARE TO CLIENTS OR DEVICES”

Do only use officially by Swyx released firmware for Swyx platforms. Other firmware is not supported.

In the case of an internal software deployment (e.g. because phones have no access to the Internet) the firmware can be downloaded from the Enreach Help Center.

## 6. Supported Devices

| Product       | Status   | Preferred Version |
|---------------|----------|-------------------|
| Yealink AX83H | Released | v.180.87.133.4    |
| Yealink AX86R | Released | v.180.87.133.4    |

We recommend customers use the “Preferred Version” for the given products. The preferred software versions offer tested and confirmed level of functionality. However, the devices might also operate with older or newer software version with the caveat that recently added interoperability, or advanced features may not be possible when using these versions. In cases, if a defect is found when using other versions, it may be necessary to update to the supported version.

## 7. Supported Swyx Versions

| Product | Preferred Version | Supported Version     |
|---------|-------------------|-----------------------|
| Swyx    | Swyx 14.26        | Swyx 14.25 and higher |
| SwyxOn  |                   |                       |

We recommend customers use the “Preferred Version” for the given products. The supported software versions offer tested and confirmed level of functionality. However, the devices might also operate with older or newer software version with the caveat that recently added interoperability or advanced features may not be possible when using these versions. In cases, if a defect is found when using other versions, it may be necessary to update to the supported version.

## 8. Support

The Support for the customized Yealink Firmware for Swyx is managed through the regular Enreach Support for Swyx process.