

Release Notes

Swyx 15

Product Version: 15.01

Status: “General Availability”

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1. Overview

Software Versions
Version history

1.1. Software Versions

Component	Version
Server	15.01.18527.0
Swyx Control Center	15.01.6167.0
Administration	15.01.18527.0
SwyxIt	15.01.18527.0

These release notes cover changes introduced in v15.01. If you are updating from an older major version less than v14.26/14.27, please refer to the former release notes first

1.2. Version history

Version	Release date	Release Notes
Swyx 15.00	17. August 2026	Release Notes 15.00

2. Changes

Technical improvements / changes

2.1. Technical improvements / changes

Fixed Issues (reported by Customer)
Important security improvements

2.1.1. Fixed Issues (reported by Customer)

ID	Support Ticket ID	Title
230028	406373, 405969, 405937	CDS: Hotkeys are gone after updating to 15.00
230182	407161	ModernApp: Disabled line is enabled again after app restart (state not persisted)
230363	408199	IpPbxSrv: VG 2.x Lua script may get stuck after transfer in certain call flows
230323	407162, 408681, 410421	PhoneMgr: hidenumber is enabled on Line 2, 3 and bigger
229895	229894, 406436, 405751	WebEXT (CDS): SCC - Button to create Web Extension is missing on SDC frontend system
229405		It is not possible to add ringing sound without soundfile using SwyxIt!
230338	390310, 407166	Race condition in setting UserPresenceData can lead to wrong settings in PresMgr
230337		Entra Id Synchronized personal contacts: Ids are immutable only for the first 10 contacts of an user
230334	401956	IpPbxSrv: voice box fails recording message in special callrouting scenario
230355	406409	IpPbxSrv: ConnectTo script request got stuck in special callrouting situation
230073	335680	IpPbxSrv: number supression is no longer possible after special number signalling configuration on trunk
230473	410350	Trunk Recording: Call is still recorded although recording user is no longer participating
230508	10833	3pcc: SwyxIt! needs a 2nd pairing call after being restarted as CTI client

ID	Support Ticket ID	Title
230332		Setup installs old whitelist
230179		MSTeams Trunk performance counter still available after deleting MS Direct Teams service
230443		Yealink AXx, T7x, T8x: DCF2 features not accessible in S!
230459		Appointment synchronization is blocked when there are appointments whose EventIds differ only by letter case.
230478		recall RTX firmware v8.00b100

2.1.2. Important security improvements

ID	Title
230333	SwyxIt! Web Extension Script Injection Vulnerability

3. System Requirements

Hardware
Software

3.1. Hardware

Detailed and up-to-date system hardware requirements are published in our knowledge base: https://service-de.enreach.com/hc/en-gb/articles/29705560901788-Swyx-15-system-requirements

3.2. Software

Detailed and software requirements are published in our knowledge base: https://service-de.enreach.com/hc/en-gb/articles/29703432648732-Supported-operating-systems-for-Swyx-15

4. Installation / Update

Instructions for installation and updates can be found in the Swyx documentation: https://help.enreach.com/cpe/14.25/Administration/Swyx/en-US/index.html -page/help/chap_installation.08.01.html

5. Specific behavior and environments

Use of Jabra devices with SwyxIt!
SwyxIt! with Microsoft Outlook
Use of generic USB- or Bluetooth-Headsets
Use of SwyxIt! in RDS/Terminal-Server environments
LDAPS support for the Yealink global phonebook
Changes to call notes creation
MS Teams Presence Sync Service Enablement

5.1. Use of Jabra devices with SwyxIt!

If you want to use devices of Jabra together with SwyxIt!, please mind the following hints:

· Accepting a secondary incoming call using Jabra device buttons may terminate an existing primary call

· Toggling between two concurrent calls or putting an existing call on hold using Jabra device buttons may not be possible

· The ringing behavior of Jabra devices is not only determined by settings in SwyxIt! but is also impacted by settings in Jabra Direct

5.2. SwyxIt! with Microsoft Outlook

In the context of removing an issue with security warnings that appear when Outlook is used together with SwyxIt! (Swyx bug 185649) a new Windows Registry Key has been introduced that rules if the previous Outlook warning appears. In the registry key path "Computer\HKEY_CURRENT_USER\Software\[XXX]\OutlookAddIn\SecurityManager\" (with [XXX] being Swyx or T-Com), the registry value is named "DisableOutlookSecurityWarnings", the type is a DWORD and the values are: '0' to have the security warnings enabled (default behavior); '1' to have them disabled. Even if the Registry Key was set to '1', the warning messages still appear, though, when creating, editing or deleting an Outlook contact. If the new Registry Key was not already created by SwyxIt!, the user can do so at the aforementioned path with the specified type and desired value.

5.3. Use of generic USB- or Bluetooth-Headsets

Any generic headset must be configured manually in SwyxIt! (in Audio Modes/Headset and Audio Modes/Ringtones)
Volume sliders and microphone mute/unmute buttons are working but are not in sync with SwyxIt!/Headset. E.g. If the headset has an own button to mute/unmute the mic, the mic will be muted/unmuted when the button is pressed, but it won't be displayed in the SwyxIt! client (and vice versa)
Air Pods cannot be controlled via Air Pods gestures
Air Pods appear twice in the SwyxIt! Audio device list:

- "Air Pods Hands-Free AG Audio"
- "Air Pods Stereo"

In order to get them working the user MUST configure the following: As Headset configure:

Air Pods Hands-Free AG Audio
For Ringtones both will work, but to make it easier it is recommended to select "Air Pods Hands-Free AG Audio"

5.4. Use of SwyxIt! in RDS/Terminal-Server environments

When multiple users use their SwyxIt! on the same RDS/Terminal-Server environment, the Remote Connector tunnel is started by the first SwyxIt!. All subsequently started SwyxIt! instances use the same Remote Connector tunnel instance. In case the first-started SwyxIt! is stopped, the commonly used Remote Connector tunnel is decommissioned, and all other SwyxIt! instances lose their connection to the server until a new Remote Connector tunnel is established by a restart of one of the remaining SwyxIt! instances.

5.5. LDAPS support for the Yealink global phonebook

All necessary certificates for the LDAPS support of the Yealink global phonebook are autogenerated during the installation. If the SwyxWare Server domain association is changed after installation, those certificates have to be regenerated. In order to do that the certificates under ADAM_SwyxGlobalPhonebook\Trusted RootCertificate Authorities and ADAM_SwyxGlobalPhonebook\Personal, issued for your server have to be deleted. After the deletion of the root and server certificates for the SwyxGlobalPhonebook rerun the configuration wizard. This will generate new certificates for the LDAPS support.

If you used *Swyx Connectivity Setup Tool* to provision a TLS server certificate to SwyxWare re-run that tool to re-provision the certificate after a server name update.

5.6. Changes to call notes creation

With the Call Journal extension displaying the call duration, the Call journal entries are now created after a call is finished. Users which utilized the Call Journal entry to create an e-mail for call notes can now use the context menu of an active line to create this e-mail. For this, users can find a new entry labeled E-Mail, which launches the same functionality as the similar button in the Call Journal header.

6. Supported portfolio products, add-ons and devices

The listed product versions were not all tested with v15.01 but based on available knowledge it represents our recommendation to start with.

Type	Product	Preferred Version
LDAP Directory	ESTOS Metadirectory Standard	V6.5.2.15094 or newer
LDAP Directory	~~C4B XPhone Connect~~ (deprecated)	(v7.0.74 or v8.x)
Call analysis	Swyx Analytics by Aurenz	v15.x or later
	Swyx Analytics for MS Teams	v15.1.0.3 or newer
Microsoft Office Add-In	Microsoft Office 32-bit	Office 2019-2021
	Microsoft Office 64-bit	Office 2019-2022
Lotus Notes	Info	The Swyx Connector for Notes Integration is compatible with IBM Notes/Domino 9, 10 and HCL Notes/Domino 11.
Call Queue	Visual Groups	2.00 or newer

Type	**Product**	**Preferred Version**
SwyxPhone	SwyxPhone L62 100 MBPS	HFA V1 R8.2.0
	SwyxPhone L62	HFA V1 R8.2.0
	SwyxPhone L64	HFA V1 R8.2.0
	SwyxPhone L66	HFA V1 R8.2.0
	SwyxPhone L71	HFA V2 R0.18.1
	SwyxPhone L72	HFA V2 R0.18.1
	SwyxPhone L74	HFA V2 R0.18.1
	SwyxPhone L77	HFA V2 R0.18.1
	SwyxPhone L615	HFA V3 R0.42.1

	SwyxPhone L620	HFA V3 R0.42.1
	SwyxPhone L640	HFA V3 R0.42.1
	SwyxPhone L660	HFA V3 R0.42.1
	Swyx Handset P280	V 1.88
	Swyx Handset P300	Most actual firmware
Yealink	Phone T31G	124.86.133.6
	Phone T41S	66.85.133.12
	Phone T42S	66.85.133.13
	Phone T46S	66.85.133.13
	Phone T48S	66.85.133.13
	Phone T53	96.87.133.2
	Phone T53W	96.87.133.2
	Phone T54W	96.87.133.2
	Phone T57W	96.87.133.2
	Phones T73(W), T74(W),T77,T85W,T83W	185.87.133.2
	Expansion Module EXP40	11.16.0.0
	Expansion Module EXP50	1.0.1.8
	Expansion Module EXP55	327.87.0.8
	WiFi Handset AX83H	180.87.133.2
	WiFi Handset AX86R	180.87.133.2
	Conference Phone CP920	78.85.133.5
	Conference Phone CP925	148.86.133.4
	Conference Phone CP960	73.85.133.7
	Conference Phone CP965	143.86.133.4

Information on preferred firmware of TAP certified products can be found here: https://www.swyx.com/products/third-party-products.html

For portfolio audio products, please always use the latest recommended firmware by the vendor, unless otherwise announced in our help center: http://service.swyx.net

Type	Product	Preferred Version
DECT	SwyxDECT 500	FW Pack v.5.30.B09 includes the latest FW versions for supported base stations, handsets and repeater
	Enreach DECT 600	FW Pack 7.700.B0200 (v1) includes the latest FW versions for supported base stations, handsets and repeater
	SwyxDECT 800 (Ascom)	FW Pack v.13.1.2 (v2) includes the latest FW versions for base stations, IP-gateways, and handsets
Gateways	AudioCodes: MGW Cloud S (M500-2B-2S-NLV)	7.24A.356.069 or higher
	SwyxConnect 8xxx	
	AudioCodes: MGW Cloud M (M800-4S-4O-4B-4L –NLV)	Firmware 6.80A.308.003 or higher
	AudioCodes: MGW Cloud L (M1KB-MSBG1 ,M1k-VM-1SPAN,M1k-VM-4BRI,M1K-VM-4FXS-NLV)	F6.80A.365.002 or higher
	Lancom 17xx, R8XX	Firmware 10.42.0.280 RU1 or higher
	Bintec: Digitalisierungsbox	11.01.03.103 or newer
IP-a/b Adapter	AudioCodes MP-1xx	6.60A.369.002
	AudioCodes MP-5xx	7.28A.356.286

We recommend customers use the "Preferred Version" for the given products. The preferred software versions offer tested and confirmed level of functionality. However, the devices might also operate with older or newer software version with the caveat that recently added interoperability or advanced features may not be possible when using these versions. In cases, if a defect is found when using other versions, it may be necessary to update to the supported version.

7. Known issues

ID	Support Ticket ID	Title
228081	348247, 350822	CDRForAuxiliaryCallsDisabled nonfunctional
228855	383196	LinkMgr: UDP ports are not released after Bot trunk initiated transfer times out (= after 10s)
227981	383082	Call Routing Manager: Email for voice message can't be edited if _no_ SMTP server name is set (e.g. using MS GraphAPI)
228326	384965	Client does not display status text changes under certain specific circumstances
227982	382219	ModernApp: SwyxIt! does not start after auto update on terminal server with FSLogix

8. Everything else

Beta feedback
Documentation
Service & Support

8.1. Beta feedback

Please use beta@enreach.de as a feedback channel for introduced beta-feature

8.2. Documentation

Please refer to https://www.enreach.de/en/products/support/documentation.html#jump-SwyxWare for detailed documentation of the product.

Please use our knowledge base under https://service-de.enreach.com/hc/en-gb

8.3. Service & Support

The support for Enreach product line 'Swyx' is handled through the regular Swyx Support process: https://swyx.zendesk.com/

Out of support starting with Swyx 14

Earlier versions are not supported

v6.0.0.12135 or

v6.2.4.14520